



WITHDRAWAL FORM

To: KronoSHOP Ltd.
UIC 355756108
VAT ID: DE355756108
Warehouse location:
Kronoflooring GmbH
Mühlbacher Strasse 1
D - 01561 Lampertswalde Germany

I hereby give notice that I withdraw from my contract of sale of the following goods/services:

| # | Product (discription) | Serial number: | Qty. | Reason |
|---|-----------------------|----------------|------|--------|
|---|-----------------------|----------------|------|--------|

/product description/

Ordered on: _____, with order number: _____

Received on: _____ /consumer's receipt of delivery/

/consumer's name/

city/town

/consumer's address/

/consumer's phone number/

Date: _____ Signature of consumer _____

The consumer has the right to withdraw unconditionally from distance contract or an off-premises contract within 14 days, without paying any costs, except delivery costs in case he/she has chosen a method other than the trader's standard cheapest way to deliver the order, as well as the cost of returning the goods. The 14-day period starts from the date of:

- the contract conclusion – in case of a service contract;
- acceptance of the goods by the consumer or by a third party other than the carrier

Within 14 days of the declaration on contract withdrawal, the consumer should return the goods to the trader. Within 14 days from the day on which the trader has been informed of the consumer's decision to withdraw from the contract, he should fully refund the consumer, including the initial delivery costs.